



## Our terms and conditions

### Quotes

- \* Agreed quotes are subject to the following conditions:
  - o You must ensure that your goods are adequately packed and ready to go at the agreed time.
  - o You must also ensure that access to the property being removed from and to is smooth and that there are no delays. **Waiting time is charged at £50.00 per hour, all part hours are payable in full and on the day of the move.**
  - o Should your move take longer than what is deemed reasonable, additional charges will be levied and agreed on site between driver and customer.
- \* All quotes are given subject to availability.
- \* Quotes are valid one week from issue.
- \* Re-quotes are chargeable.

### Parking

- \* It is the customer's responsibility to ensure that adequate parking is available at both ends to ensure a swift removal. Easyshift can provide traffic cones and advice if necessary.
- \* It is the customer's responsibility to ensure that all required parking permits are provided to Easyshift on the day of your move before work commences.
- \* Any parking tickets received due to the customer failing to provide adequate parking arrangements will be charged to the customer

### Boxes

- \* "Free" boxes are to be broken down by the customer, and prepared for collection by Easyshift. Please call to arrange a convenient time. Wardrobe boxes are to be returned on the day of the move.

### Deposits/Payments

- \* All deposits are non-refundable.
- \* All cheques carry a 5% administration fee.

### Insurance

- \* Easyshift accept no responsibility for damage to either property or possessions once a member of staff has stated that removing items will or may incur damage.
- \* Any damages/insurance claims must be reported within 48 hours of the customer's move.
- \* Customers must pay £275.00 excess in the event of a claim.
- \* All health and safety within the property being removed from and to is the responsibility of the customer.